

Acceptable Proof of Identity and Residence

If you have been asked to send in further proof of identification and/or residence, please refer to the information below for guidance on documents that we can accept.

Please send one document from list A to confirm identity and one document from List B to confirm address.

A: Accepted Documents for Proof of Identification

Passport – must be current and signed
UK/Northern Ireland Driving Licence – current photo card licence only
National ID card for EU nationals
Firearms certificate/shotgun licence – must be current
Confirmation of entitlement to state or local authority benefits (Including pension, tax credit, child benefit, housing benefit, educational grants, winter fuel bill etc) – dated within 12 months
HMRC tax notifications (NOT P60 or P45) - valid for current year and dated within 12 months
UK Bank / Building Society Current Account Statement – dated within 3 months
Armed Forces ID Card
Court Documentation (Enduring Power of Attorney / Lasting Power of Attorney / Court Order) (POAI)

B: Accepted Documents for Proof of Address

Primary list (*if not already used for identity)

UK/Northern Ireland Driving Licence* – current photo card licence only
Confirmation of entitlement to state or local authority benefits* (Including pension, tax credit, child benefit, housing benefit, educational grants, winter fuel bill etc) – dated within 12 months
HMRC tax notifications* (NOT P60 or P45) - valid for current year and dated within 12 months
UK Bank / Building Society Current Account Statement* – dated within 3 months
Council Tax statement – dated within 12 months
Gas / Electric / Landline Telephone bill – dated within 3 months
Water Bill – dated within 12 months
Credit Union Statement – dated within 3 months
Letter from College / University – dated within 12 months

Secondary List – Residency

Current Housing Association / Council Tenancy Agreement
Letter from the Matron of a nursing home, long term care unit or residential home for the elderly - dated within 3 months
Letter from Social Services / Hospital Authority - dated within 3 months
Letter from the Commanding Officer for members of the armed forces dated within 3 months
Immigration Status Document
Court Documentation (Enduring Power of Attorney / Lasting Power of Attorney / Court Order)

Please send either original documents or certified copies (recommended), which have been certified on each page by a solicitor or your bank, to us at

Milestone Savings
PO Box 861
WALLSEND
NE28 5BP

If you are providing certified documents, the person undertaking the certification must be available to be contacted directly by Milestone Savings. Please ensure that the appropriate contact details, address and telephone number, are stated on the identification. Please note that we are unable to accept self-certified documents or certification by a relative.

If you have any questions on acceptable proof of identification or residence, please contact us on;
0345 600 3350 Monday to Friday 9am-5pm, or info@milestonesavings.co.uk